

Telemedicine service for keratoconus monitoring: patient satisfaction and prospects for further expansion

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CITATION

Iselin, Katja C; Kaufmann, Claude; Malata, Diana; Bachmann, Lucas M; Power, William J; Quill, Barry; et al. (2023): Telemedicine service for keratoconus monitoring: patient satisfaction and prospects for further expansion. Royal College of Surgeons in Ireland. Journal contribution.
<https://hdl.handle.net/10779/rcsi.22226188.v1>

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Table 2: Patient preferences for communication channel

Question No	Question	<i>n</i> =	Yes	No	I don't mind	
1	In case of a telephone-consultation only: Would you have preferred a video-consultation instead of a telephone-only-consultation ?	44	2 (4.5%)	40 (91.0%)	2 (4.5%)	
2	In case of a video-consultation: Would you have preferred a telephone-only-consultation instead of a video-consultation ?	25	3 (12.0%)	12 (48.0%)	10 (40.0%)	
			p = 0.344	p < 0.001	p < 0.001	
3	In case of a stable situation regarding your keratoconus would you prefer receiving an email stating so and a date for a next appointment rather than having a telephone/video consultation ?	69	20 (29.0%)	42 (60.9%)	7 (10.1%)	